



Shoresh Outdoor School Cancellation Policy

A full refund (less \$50 non-refundable deposit) will be issued to any cancellation made before 28 calendar days prior to the start date of the program. There will be no refunds issued for cancellations after 28 days prior to the program start date.

If a program is cancelled due to weather, no refund will be issued. When possible, arrangements will be made for a make-up day.

If a student is unable to attend the Shoresh Outdoor School due to illness, no refund will be issued.

If a program is cancelled or changed due to low enrolment, a full refund will be issued.

We reserve the right to cancel a program or change a program's duration, price, or location.

The above policy is not applicable during a time of force majeure or circumstances beyond our control (eg. pandemic, quarantine, natural disaster, etc.)

Cancelation due to COVID-19

If a student is unable to attend Shoresh Outdoor School due to illness or quarantine, we are, unfortunately, unable to issue a refund for days missed. If we are forced to shut down the Shoresh Outdoor School due to government mandate or other COVID-related circumstances, families will be issued a 50% prorated refund for each day missed.